

41(I) of 1995 9(I) of 1997 69(I) of 1997 98(I) of 1998 68(I) of 2001 71(I) of 2003 198(I) of 2004 83(I) of 2012 151(I) of 2013 33(I) of 2022.

THE TOURISM AND TRAVEL OFFICES AND TOURIST GUIDES LAWS OF 1995 TO 2022

(English translation and consolidation)

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NOTE FOR THE READER

The publication at hand by the Office of the Law Commissioner is an English translation and Consolidation of Law No.41(I) of 1995, as amended by Laws 9(I) of 1997, 69(I) of 1997, 98(I) of 1998, 68(I) of 2001, 71(I) of 2003, 198(I) of 2004, 83(I) of 2012, 151(I) of 2013, 166(I) of 2013 and 33(I) of 2022 enacted in Greek.

However useful the English translation of the Law is in practice, it does not replace the original text of the Law since only the text published in the Official Gazette of the Republic is authentic.

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THE TOURISM AND TRAVEL OFFICES AND TOURIST GUIDES LAWS, 1995 TO 2022

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A LAW TO PROVIDE FOR THE ESTABLISHMENT AND OPERATION OF TOURISM AND TRAVEL OFFICES, FOR THE PRACTICE OF THE **GUIDE'S OCCUPATION AND FOR RELATED MATTERS**

The House of Representatives enacts as follows:

PART I- PRELIMINARY PROVISIONS

C	h	^	H	+	iŧ	le.

1. This Law may be cited as the Tourism and Travel Offices and Tourist Guides Laws, 1995 to 2022.

	41(I)	of	19	9	5
	9(I)	of	19	9	7
	69(1)	of	19	9	7
	98(I)	of	19	9	8
	68(1)	of	20	0	1
	71(1)	of	20	0	3
1	98 (I)	of	20	0	4
	83(I)	of	20	11	2
1	151(I)	of	20	11	3
1	66(I)	of.	20	13	3
,	33(I)	C	of 2	202	22	

2. In this Law, unless the context otherwise requires-

2(a) of 71(I)/2003.

Interpretation.

"adaptation period" has the meaning assigned to it by the Recognition of

2 of 83(I)/2012**.

Professional Qualifications Law;

31(I) of 2008. 2(a) of 71(l)/2003.

"aptitude test" has the meaning assigned to it by the Second General System for the Recognition of Professional Qualifications Law, 2003;

121(I) of 2003.

"Board of Directors" (Deleted).

3(a) of 33(I)/2022. 3(a) of 33(I)/2022.

"certificate" (Deleted).

3(c) of 33(I)/2022. 123(I) of 2018 152(I)of 2018 189(l)of 2021. "Deputy Ministry of Tourism" has the meaning assigned to the term under the provisions of section 3 of the Establishment of a Deputy Ministry of Tourism, the Appointment of a Deputy Minister of Tourism to the President and for Related Matters Laws:

3(c) of 33(I)/2022.

"Deputy Minister of Tourism" means a person appointed by the President of the Republic under the provisions of section 6 of the Establishment of a Deputy Ministry of Tourism, the Appointment of a Deputy Minister of Tourism to the President and for Related Matters Laws:

3(a) of 33(I)/2022.

"diploma" (Deleted).

3(c) of 33(I)/2022.

"Director" means the person exercising the administration of the Office;

3(b) of 33 (l) of 2022. "entrepreneur" means the natural or legal person, upon the name of whom the operation license of the Office is issued or/and has the economic exploitation of the Office or/and is responsible of its administration;

"local Office" means the office which is situated in the Republic; 2(a) of 71(I)/2003.

member state" means a member state of the European Union; 2(a) of 71(l)/2003.

3(a)of 33(I)/2022. "Minister" (Deleted).

3(a) of 33(I)/2022. "national carrier" (Deleted).

2(a) of 71(l)/2003. "overseas Office" means the Office which is not situated in the Republic;

> "Office" means the Tourism and Travel Office as prescribed by section 3, and includes a branch of such an Office;

"Organization" (Deleted). 3(a) of 33(I)/2022.

"organized trip/sightseeing tour or excursion" means a professional 2 of 83(I)/2012. planning of excursions or sightseeing tours with the transfer of nationals or foreign tourists or visitors in order to provide special information on matters relating to history, archaeology, monuments and works of art which are connected with the Cyprus civilization, natural monuments contemporary issues concerning the Republic;

"Regulations" means the Regulations made under this Law;

"tourist guide" means the person whose occupation is to escort local or foreign tourists or other visitors in order to provide special information and explanations on matters relating to the history, archaeology, monuments and works of art, cultural development, natural beauties, sightseeing and generally any other matter that may promote Cyprus tourism;

"Tourist Guide School" means any school established under section 16.

Description of 3.-(1) Office, for the purposes of this Law, shall be any permanently 4(a) of 33(I)/2022. organized office which by its available means and the services rendered thereby undertakes: -

(a) the organization of any kind of travel, seminars and touring

2(b) of 71(1)/2003.

either locally or abroad; or/and

4(b) of 33(I)/2022.

(b) the issue or the arrangement on commission for the issue of travel tickets by any means of transport; or/and

4(b) of 33(I)/2022.

- (c) the securing of means of transport, guiding and accommodation of organized groups or individuals; or/and
- (d) any related work to facilitate the accommodation and transportation of tourists as well as the carriage of their luggage:

3 of 83(I)/2012.

Provided that, the planning of conferences for the purposes of this Law shall include the acquisition of means of transport, lodging places, provision of food and sightseeing tours of organized groups or persons.

(2) An Office is also any Office, established and operating as a special branch of another business unit of more general activity, provided that the same shall have as the object thereof any of the activities mentioned in subsection (1).

3 of 71(I) of 2003. 4(c) of 33(I)/2022.

> 156(I) of 2004 97(I) of 2007. 112(I) of 2021.

(3) An Office may provide the services provided for in subsection (1) by distance, in the way provided for in the provisions of on Certain Aspects of Information Society Services, and in particular Electronic Commerce, and Related Matters and the Protection of Consumer Law.

License to establish and operate an Office. 2 of 33(I)/2022.

4.- (1) Unless there is a license granted or renewed by the Deputy Ministry of Tourism in accordance with the provisions of this Law and the Regulations, the establishment and operation of Offices in the Republic shall be prohibited.

4 of 71(I) of 2003.

(2) A license to establish and operate an Office, as well as a renewal of a license of operation of an existing Office shall be granted only to resident natural or legal persons or citizens of another member state or legal persons situated in another member state, after examination of the concurrence of the requirements prescribed under this Law and the Regulations and upon payment of the prescribed fee and may include such

2 of 33(I)/2022.

terms which in the opinion of the Deputy Ministry of Tourism are deemed necessary:

Provided that, upon the entry into force of this Law, foreign natural or legal persons who are licensed shall be exempted from the provisions of this subsection which concern only the renewal of their license.

- (3) The authority and the validity of the license to operate an Office is directly linked both to the entrepreneur and to the establishment of the Office concerned. Regulations may prescribe a procedure for a temporary continuation of the activities of the Office in case of death of the licensee natural person or of dissolution of the licensee legal person.
- 5(a) of 33(I)/2022.
- (4) For the grant or renewal of the license to establish and operate an Office, the applicant and, in the case of an applicant who is a legal person, all the members of the Board of Directors shall be required to have the qualifications provided for the manager in paragraphs (a) and (c) of subsection (3) of section 5.

4 of 83(I)/2012. 5(b) of 33(I)/2022. (5) The license to operate shall be of a duration of five (5) years from the date of issue and shall be automatically renewed for a period of five (5) years on payment to the Deputy Ministry of Tourism of the fee, as this may be prescribed by relevant Regulations.

Management of Office.

2 of 33(I)/2022.

5.-(1) Every licensed Office must be managed by a manager, whose name shall be notified to the Deputy Ministry of Tourism upon the submission of the application for the granting of the license for the establishment and operation of the Office:

Provided that, in the case of a licensed branch of an Office, manager is considered to be the manager of the licensed Office.

(2) Irrespective of the liability of any other person, the manager of a licensed Office shall be legally liable for the operation of such Office, in accordance with the provisions of this Law and the Regulations. The management of a licensed Office may be exercised by the entrepreneur

as well, provided it concerns a natural person and has the qualifications required by subsection (3).

(3) The manager of an Office-

6(a) of 33(l)/2022.

(a) shall either be a graduate of a recognized higher School of Tourist Occupations or holder of a University degree on matters related to tourism;

6(b) of 33(l)/2022.

(b) (deleted)

5 of 83(I)/2012 2 of 151(I0/2013 (c) shall not be prohibited by reason of a judicial order from dealing with the property thereof; and

2 of 33(I)/2022.

(d) shall not have been convicted of an offence which entails lack of honesty or moral turpitude or shall not have been convicted for a violation of any legislation for which the Deputy Ministry of Tourism has competence or of the legislation for the Control of Exchange:

Cap. 199* 53 of 1972.

2 of 33(I)/2022.

2(e) of 152(I)/2018.*

Provided that, the Deputy Ministry of Tourism has an authority, with the approval of the Deputy Minister, not to insist on the application of the provisions of this paragraph, if it is otherwise satisfied as to the character and honesty of the applicant and that, due to the special circumstances of the case and the time that has lapsed and the conduct shown during that time, it is reasonable not to insist on the application of the said provisions.

(4) The exercise of managerial duties by the same person in more than one Office shall be prohibited.

Overseas Offices. 5 of 71(I)/2003*.

6.-(1) No overseas Office, except those established in another member state, may carry on in the Republic, on an organized or permanent basis, the activities referred to in section 3, unless represented by a local Office:

Provided that, the overseas Office shall be entitled to enter directly into negotiations and signature of a contract of lease or of reservation with

^{*} Repealed by the Capital Movement Law, 2003 (L.115(I)/2003).

^{*} See Official Gazette Suppl.1(I), No.4679,19.12.2018. (N.152(I)/2018).

owners of licensed hotel businesses, provided that this contract, under invalidity penalty, shall be also signed by the local Office as the representative of the overseas Office in the Republic:

Provided further that, the representing local Office shall have no civil liability arising from the signing of a contract mentioned in the above proviso.

2 of 33(I)/2022.

2 of 33(I)/2022.

- (2) The overseas Office and the local Office representing the same shall have an obligation to declare jointly to the Deputy Ministry of Tourism both the date of commencement and the date of expiration of their cooperation and to provide the Deputy Ministry of Tourism with any particulars which may be requested in relation to the arrival, transportation and place of accommodation of the tourists.
- (3) The local Office shall be jointly with the overseas Office responsible for any contravention of the provisions of this Law and the Regulations, as if the contravention has been committed by the local Office.
- (4) A local Office which represents an overseas Office shall have the right to employ the necessary foreign personnel, if such personnel shall secure a residence and work permit under the provisions of the Aliens and Immigration Law and the Regulations made thereunder.

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Cap. 105.
    2 of 1972
   54 of 1976
   50 of 1988
  197 of 1989
100(I) of 1996
 43(I) of 1997
 14(I) of 1998
 22(I) of 2001
164(I) of 2001
 88(I) of 2002
220(I) of 2002
 66(I) of 2003
178(I) of 2004
  8(I) of 2007
184(1) of 2007
29(1) of 2009
143(1) of 2009
153(1) of 2011
 41(1) of 2012
100(I) of 2012
117(I) of 2012
 32(I) of 2013
 49(I) of 2013.
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6A.-(1) An Office established in a member state outside the Republic may

Supply of services by established offices in other member state. 2 of 198(I)/2004. 6 of 83(I)/2012.

temporarily carry out within the Republic the activities referred to in section 3 without the need of having a permanent organized Office within the Republic, provided it declares this intention in writing in a form prescribed by Regulations issued by the Council of Ministers under this Law and which is submitted to the Deputy Ministry of Tourism.

2 of 33(I)/2022.

(2) For Offices carrying out their activities within the Republic in accordance with the provisions of subsection (1), the provisions of subsections (1) and (2) of section 5 of this Law, shall apply, *mutatis mutandis*.

Deposit of guarantee. 7(1) of 83(I)/2012.

2 of 166(I)/2013. 7(a) of 33(I)/2022. 7.-(1) For the grant of a license to establish and operate an Office, a deposit of guarantee of fifteen thousand euros (€15.000) by the entrepreneur or equal insurance cover by an insurance company certified by the Superintendent of Insurance, each with effect throughout the period of validity of the given license and shall be required and for the renewal of an existing operation license, a guarantee of equal amount or insurance cover shall be required in accordance with the provisions of this section.

7(b) of 33(I)/2022.

Provided that, where the guarantee is provided with an annual insurance cover, the Deputy Ministry of Tourism is informed accordingly and the said insurance cover is renewed whenever this is deemed necessary, so as to cover the whole of the period of validity of the operation license of the Office.

2 of 69(I)/97. 7(2) of 83(I)/2012. 7(c)of 33(I)/2022.

(2) The guarantee may be deposited either in cash or by way of a letter of guarantee from a bank for this purpose:

7(d) of 33(I)/2022. 2 of 33(I)/2022. Provided that, in case where the guarantee is given by a letter of guarantee from a bank, the same shall be approved by the Deputy Ministry of Tourism, be valid for at least two years and renewed at least two months before the expiration thereof.

(3) For the grant or renewal of a license to establish and operate a branch-office, the deposit of guarantee shall not be required.

7(3) of 83(I)/2012.

(4) In case where the Office has a license of establishment and operation granted by a competent authority of another member state and intends to provide temporary services in the Republic in accordance with section 6A, it is required, prior to the provision of such services, to submit a written declaration to the Deputy Ministry of Tourism, prescribed by Regulations issued by the Council of Ministers in accordance with this Law, certifying the possession of a guarantee recognized as such by the member state from which it comes.

2 of 33(I)/2022.

Revocation of license. 8 of 33(I)/2022.

- 8. A license to establish and operate an Office may be revoked if-
 - (a) the entrepreneur or the manager of the Office has been convicted for a contravention of any of the provisions of this Law and the Regulations made under thereof;
 - (b) any violation of the prescribed terms of the license has been ascertained by the Deputy Ministry of Tourism;
 - (c) the Office has ceased to meet the requirements provided for in section 7;
 - (d) the license to establish and operate the Office was granted under false or misleading evidence submitted by the entrepreneur;
 - (e) the entrepreneurship has ceased its operations permanently; or
 - (f) following ex-officio check by an officer of the Deputy Ministry of Tourism, it is ascertained that there is no valid license to establish and operate an Office.

Office premises.

- 9.-(1) Every licensed Office shall-
 - (a) have complete, independent premises, and of such dimensions, appropriate furniture and equipment as may be prescribed by Regulations; and

8 of 83(I)/2012. 9(a)of 33(I)/2022. (b) be manned with at least one person including the manager:

(2) No other business or work shall be carried out in the premises which are used as an Office, save those which are connected to the activities mentioned in subsection (1) of section 3.

9(b)of 33(I)/2022.

Provided that, the co-location of licensed Offices, either with Offices belonging to the same group of companies, or with Offices or companies providing supplementary or relevant activities, including travel insurance services, foreign exchange services, shipping services, car rentals and transport, is permitted.

Name of an Office, register, obligation to submit number of particulars to the Deputy Ministry of Tourism etc. **10.** -(1) Subject to the provisions of any other law for the time being in force, every licensed Office shall have its own name, which shall be the one recognized by the license to establish and operate the same:

2 of 33(I)/2022.

Provided that, the Deputy Ministry of Tourism, may not accept any name which, in its opinion, would be unsuitable or improper or would mistake the Office for any other operating Office or with any Office which has ceased to operate within a period of eighteen months:

Provided further that, the use of the term "national" or any other similar or derivative term shall be absolutely prohibited.

2 of 33(I)/2022.

(2) The Deputy Ministry of Tourism shall keep a register where the licenses to establish and operate Offices as well as the transfers thereof shall be entered. Any such transfer of a license shall, within a month, be notified to the Deputy Ministry of Tourism for the relevant entry to be made:

10(a) of 3(I)/2022. 2 of 33(I)/2022. Provided that, the Deputy Ministry of Tourism, shall reserve the right to refuse the approval of the registration of any such transfer, if the person to whom the transfer is made does not meet the requirements and the qualifications of an entrepreneur mentioned in section 4.

2 of 33(I)/2022.

(3) The approval of the Deputy Ministry of Tourism and the entry

according to the previous subsection shall create a right of ownership on the name, in favour of the entrepreneur who is a holder of a license to establish and operate an Office. The abovementioned right of ownership shall be lost after the expiration of eighteen months from the termination of operation of the Office.

- (4) The right of ownership on the name shall be transferable.
- (5) For the transfer of the ownership of the name an agreement shall be made, between the owner of the name and the person acquiring same, that the ownership shall be transferred to him. This agreement shall be in writing and notified to the Deputy Ministry of Tourism within a month from its conclusion, in which time the transfer of the name shall be subject to the entry in accordance with subsection (2).
- (6) Any change of address of the Office or of the composition of the members of the board of directors of a legal person possessing a license to establish and operate an Office shall be communicated to the Organization and, as the case may be, there shall be submitted thereto all the information and documents required by section 7.

(7) Where the information and documents required by this section as well as section 7 are not submitted within one month from the date of alteration or do not satisfy the conditions and requirements of this Law and the Regulations the license may be revoked.

2 of 33(I)/2022.

2

10(b) of 3(I)/2022.

Forfeiture of guarantee.

11.-(1) The guarantee deposited under section 7 shall not be subject to forfeiture or to the issue of an interim order subject to the provisions of the Civil Procedure Law or the Courts of Justice Laws and shall be exclusively used for the satisfaction of claims arising only from tourist transactions.

Cap. 6 11 of 1965 161 of 1989 228 of 1989 51(I) of 1999 134(I) of 1999 58(I) of 2003 66(I) of 2004 138(I) of 2006. 14 of 1960 50 of 1962 11 of 1963 8 of 1969 40 of 1970 53 of 1972 1 of 1980 35 of 1982 29 of 1983 91 of 1983 16 of 1984 51 of 1984 83 of 1984 93 of 1984 18 of 1985 71 of 1985 89 of 1985 96 of 1986 317 of 1987 49 of 1988 64 of 1990 136 of 1990 149 of 1991 237 of 1991 42(I) of 1992 43(I) of 1992 102(I) of 1992 26(I) of 1993 82(I) of 1995 102(I) of 1996 4(I) of 1997 53(I) of 1997 90(I) of 1997 27(I) of 1998 53(I) of 1998 110(I) of 1998 34(I) of 1999 146(I) of 1999 41(I) of 2000 32(I) of 2001 40(I) of 2002 80(I) of 2002 140(I) of 2002 206(I) of 2002 17(I) of 2004 165(I) of 2004 268(I) of 2004 21(I) of 2006 99(I) of 2007 170(I) of 2007 76(I) of 2008 81(I) of 2008 118(I) of 2008 119(I) of 2008 36(I) of 2009 129(I) of 2009 138(I) of 2009 19(I) of 2010 166 (I) of 2011

30(I) of 2013.

2 of 33(I)/2022.

- (2) Forfeiture of guarantee shall be carried out by the Deputy Ministry of Tourism only upon pronouncement of claims resulting from final and executory judicial judgments and judgment debt referred to therein.
- (3) The pronouncement of a claim, in order to be valid and to produce its lawful result, must be necessarily accompanied by the submission of the necessary evidence and documents of the final and executory judicial judgment.

2 of 33(I)/2022.

2 of 33(I)/2022.

(4) The discharge of the claims, which are pronounced, shall be made by the Deputy Ministry of Tourism in order of the date of their notification to the Deputy Ministry of Tourism:

Provided that, in case of submission on the same date of more than one pronouncement of claims and where the available amount of the guarantee is not enough to fully satisfy the claims, the satisfaction of the concurring beneficiaries shall be made in proportion to the amount of the claims thereof:

2 of 33(I)/2022.

Provided further that, the Deputy Ministry of Tourism shall not be liable to compensate anyone in relation to any loss incurred by any act or omission thereof during the procedure of the forfeiture of the guarantee, unless a bad intention or fraud by the Deputy Ministry of Tourism or its officers is proved.

2 of 33(I)/2022.

(5) If for any reason the amount of the guarantee is decreased the entrepreneur shall, within thirty days from the date of its decrease, make up the same:

Provided that, in case where the decrease of the guarantee is greater than half the whole amount thereof or if the same is exhausted, the making up or re-depositing thereof shall be effected within fifteen days.

(6) Where the entrepreneur does not comply with the time-limits mentioned in subsection (5), the license shall be revoked and the further

operation of the Office shall be prohibited.

of his heirs or successors:

(7) Where a license to establish and operate an Office is revoked or the operation thereof is for any reason terminated or the guarantee is not renewed in accordance with the provisions of section 7, the remaining guarantee, in whole or in part, shall be forfeited for the benefit of the Deputy Ministry of Tourism and the amount thereof shall remain blocked for one year after the revocation of the license, after the termination of the activities of the Office or the non-renewal of the guarantee, as the case may be, for the purpose of satisfying any claims arising exclusively from tourist transactions. In every case, any balance remaining after the satisfaction of these claims shall be returned to the entrepreneur or to any

2 of 33(I)/2022.

2 of 33(I)/2022.

Provided that, the Deputy Ministry of Tourism may, instead of the forfeiture of the guarantee for the benefit of the Deputy Ministry of Tourism, accept a bank's letter of guarantee valid for a period of one year from the date of the revocation of the license or the termination of the operation of an Office.

(8) Where a license of an Office is revoked due to failure to make up or redeposit the guarantee, a new license of an Office shall not be issued in the name of the former holder of a license under any name or surname before the lapse of at least one year, unless a guarantee of forty thousand euros (€40.000), as the case may be, is deposited, subject to the provisions of subsection (1) of section 7, for the first two years from the re-grant of the license.

3 of 166(I)/2013.

(9) For the purposes of this section «tourist transactions» means the actions arising from the activities of the Office mentioned in subsection (1) of section 3.

Exercise of supervision. 2 of 33(I)/2022.

12.-(1) The Deputy Ministry of Tourism shall supervise, in the prescribed manner, the operation of the Offices for the purpose of observing the

compliance with the provisions of this Law and the Regulations and the terms of the license, as well as the various activities of the Offices in order to avoid the creation of a bad reputation of the Republic or a damaging effect on the tourist trade thereof.

11 of 33(I)/2022.

(2) Whenever it is requested by the Deputy Ministry of Tourism, the Offices shall submit thereto any statistical information concerning their activities.

Relations between Offices and Hotels.

- **13**.-(1) The relations between Offices, as well as the fees to be imposed and collected for services rendered thereby may be prescribed.
- (2) The relations between Offices and Hotels or other tourist occupations may be regulated by Regulations made under this Law and within the framework of the accepted terms between the respective international professional organizations.

PART III - TOURIST GUIDES

Tourist guide license and its revocation.
10 of 83(I)/2012.
2 of 33(I)/2022.

14.-(1) For the exercise of the occupation of a tourist guide, a license shall be required which is granted by the Deputy Ministry of Tourism in accordance with the prescribed forms, terms and procedure and on payment of the prescribed fee and subject to such terms as prescribed by the license:

Provided that, nothing in this section shall apply to guiding without remuneration by officers of the Department of Antiquities or officers of the Deputy Ministry of Tourism.

2 of 33(I)/2022.

12(a)of 3(I)/2022.

(2) The tourist guide's license shall be of a duration of five (5) years from the date of issue and shall be automatically renewed for a period of five (5) years, provided that the Deputy Ministry of Tourism ascertains that the provisions of this Law continue to be observed and on payment of the prescribed fee to the Deputy Ministry of Tourism, as this may be prescribed by relevant Regulations made by the Council of Ministers.

2 of 33(I)/2022.

(3) The Deputy Ministry of Tourism shall keep a Register wherein the licenses and the names of the tourist guides shall be entered.

6(a) of 71(I)/2003.

- (4) Any person shall be entitled to a tourist guide license or a renewal of a license provided that-
 - (a) he is a citizen of a member state;
 - (b) he has not been convicted for an offence which involves lack of honesty or moral turpitude or has not been convicted for regular contravention of the tourist or hotel legislation or the legislation relating to the control or the protection of foreign exchange:

2 of 33(I)/2022. 134(1) of 1988 228 (1) of 2004.

2 of 33(I)/2022 115(I) of 2003. Provided that, the Deputy Ministry of Tourism shall, subject to the provisions of the Rehabilitation of Convicted Persons Law regarding the conviction of a person for the contravention of any law within the framework of the jurisdiction of the Deputy Ministry of Tourism or and for the contravention of the Capital Movement Law, have the power not to insist on the application of the provisions of this paragraph, if it is otherwise satisfied as to the character and honesty of the applicant and that, due to the special circumstances of the case and the period that has lapsed and the conduct shown during that time, it would be reasonable not to insist on the application of the said provisions;

- (c) he speaks very well the Greek language and at least one foreign language;
- (d) he is a holder of a title of studies of the Tourist Guide School or any other recognized Tourist Guide School or diploma or certificate or other evidence of formal qualifications or has practiced the occupation in another member state, in accordance with the requirements set out in the Recognition of Professional Qualifications' Law; and
- (g) he knows the history and art of Cyprus and the archaeological and historical sights,

the natural environment and the modern life of the Republic.

6(b) of 71(I)/2003.

2 of 33(I)/2022.

- (5) In addition to the requirements set out in sub-section (4), the Deputy Ministry of Tourism may require, an adaptation period or an aptitude test, in accordance with the requirements of the Recognition of Professional Qualifications Law.
- (6) The license to guide shall be granted in the language that the applicant knows very well.

6(b) of 1(l)/2003. 12(b) of 33(l)/2022. (7) The tourist guide license may be revoked, if the holder has been convicted for a contravention of any of the provisions of this Part of the Law or of the Regulations or has ceased to satisfy the conditions of subsection (4) or has violated any of the conditions of his license.

6(b) of 71(l)/2003.

2 of 33(I)/2022.

(8) In case of discontinuance of the practice of the tourist guide's occupation for a continuous period exceeding one year, the Deputy Ministry of Tourism may terminate his license, unless he succeeds in oral or written examinations, as the Deputy Ministry of Tourism may require:

2 of 33(I)/2022.

Provided that, in case where the license of the tourist guide is revoked or terminated, the tourist guide is obliged to return his license or distinctive mark to the Deputy Ministry of Tourism.

Tourist guide – courier, citizen of another member state.
7 of 71(I)/2003.

14A.-(1) A tourist guide, citizen of another member state, who accompanies a group of tourists coming from a member state for an organized tour of a certain duration and of a prescribed route to places, except museums and historical monuments, and returns together with the group to his country of origin, shall be entitled to render tourist guide's services within the Republic for the purposes of this tour.

- (2) A tourist guide who wishes to exercise the right under subsection (1) shall have-
 - (a) A license to practice the occupation, granted to him in accordance with the legislation of the home member state or of the member state from which he comes.

3 of 198(I)/2004.

(b) (Repealed).

3 of 198(I)/2004.

(3) (Repealed).

(4) The tourist guide mentioned in sub-section (1) must secure official translation of the above documents from the home member state or the member state from which he comes which he shall present at any time he is so requested by the Deputy Ministry of Tourism:

2 of 33(I)/2022.

11 of 83(I)/2012.

Provided that the provisions of the Recognition of Professional Qualifications Law shall apply to any tourist guide who is established in another member state and intends to provide temporary or occasional services in the Republic.

Duties of tourist guides and supervision thereof.

15.-(1) Subject to the provisions of any other Law in force, the tourist guides shall, in exercising the occupation thereof, comply with the provisions of this Part of the Law and of the Regulations, as well as with the general or special directions of the Deputy Ministry of Tourism and the local administrative or antiquities authorities:

2 of 33(I)/2022.

2 of 68(I)/2001. 12 of 83(I)/2012.

Provided that, the Deputy Ministry of Tourism may issue regulations for the regulation of disciplinary matters and Code of Ethics for tourist guides.

(2) Further obligations of the tourist guides, the manner of exercising their occupation and the fees to be imposed and collected thereby, shall be prescribed.

2 of 33(I)/2022.

(3) The Deputy Ministry of Tourism shall, in the prescribed manner, supervise the exercise of the tourist guide's occupation.

School of Tourist Guides.

2 of 33(I)/2022. 2 of 9(I)/97. **16.-**(1) The Deputy Ministry of Tourism may operate a Tourist Guide School for the training of tourist guides.

2 of 33(I)/2022.

- (2) For the aforesaid purpose, the Deputy Ministry of Tourism shall appoint the administrative Committee of the Tourist Guide School, which shall have the responsibility to prescribe-
 - (a) The frequency and period of operation of the School.
 - (b) The curriculum.
 - (c) The syllabus and the educational period.
 - (d) The matters related to teaching and granting of certificates of studies.
 - (e) The teaching staff.
 - (f) Any other detail.

13(a) of 33(I)/2022.

13 of 83(I)/2012.

(3) The Administrative Committee shall be composed of the Chairman designated by the Deputy Minister of Tourism, who must be a senior officer of the Deputy Ministry of Tourism and by four members as follows:

- (a) Two representatives of the Deputy Ministry of Tourism.
- (b) One representative of the Cyprus Travel Agents Association.
- (c) One representative of the Cyprus Tourist Guides Association.
- (4) The term of office of the members of the Administrative Committee shall be three years.

13(b) of 33(I)/2022.

- (5) The Deputy Ministry of Tourism shall have administrative responsibility of the School operation and may prescribe-
 - (a) The tuition fees.
 - (b) The remuneration for the services of the teaching staff.

(c) Any other detail.

4 of 69(I)/97. 2 of 33(I)/2022.

(6) The Deputy Ministry of Tourism may organize post-graduate tutorials for tourist guides whom it may call for supplementary training.

4 of 69(I)/97.

(7) In case of unjustified refusal to attend the post-graduate tutorials or unsuccessful attendance of the teaching thereof, the license granted may be revoked.

PART IV-CRIMINAL PROVISIONS

Offences and penalties regarding the establishment and operation of an Office.

17.-(1) Any person who-

14(a)of 33(I)/2022.

(a) establishes, maintains or operates an Office or in any other manner acts in contravention of the provisions of sections 4, 5 and 6 or of any of the terms of the license that has been granted for this purpose or omits to comply with the above- mentioned provisions of sections or terms; or

14(a) of 83(I)/2012.

- (b) whilst he is not a holder of a valid license that has been granted under section 4, he advertises or uses, in printed or electronic form, the term "Office of Tourism and Travel" or the term "Tourist Office" or any other derivative or related term or a similar name or description; or
- (c) executes in any manner activities which fall within the scope of section 3, without a license of establishment and operation which is granted by virtue of the provisions of this Law,

14(b) of 83(I)/2012.

shall be guilty of an offence and shall be liable, on conviction, to imprisonment for a term not exceeding one year or to a fine not exceeding two thousand euros (€2.000) or to both such penalties and the court trying the case may, independently of the provided as above maximum limit of the fine, impose an additional fine of an amount not exceeding one hundred euros (€100) for each day during which the contravention continues.

(2) In addition to any other penalty provided for under subsection (1), the Court may order the termination of the operation of the Office or of the activities in relation to which the offence has been committed within such period of time and for such time limit as it may think fit to prescribe by its order.

14(d) of 83(1)/2012.

(3) In addition to any other penalty provided in this Law and the Regulations made thereunder the Court shall have the power to order any person who has been convicted for a criminal offence to comply with the relevant provisions of this Law and the Regulations made thereunder in relation to which the offence has been committed.

14(b) of 33(I)/2022.

(4)(a) If any person, against whom an order has been made in accordance with the provisions of subsection (2) violates the seal that might took place in accordance with paragraph (b) or omits to comply with such order within the period prescribed by the order, the Chief of Police shall execute the order and shall claim, from the person against whom the order has been made, the payment of the costs resulting from the execution of the order. Such costs shall be deemed to be a penalty within the meaning of the Criminal Code and their imposition and collection shall be made in all respects in accordance with the provisions of the Criminal Procedure Law.

Cap. 154. 3 of 1962 4 of 1963 41 of 1964 69 of 1964 70 of 1965 5 of 1967 58 of 1967 5 of 1972 92 of 1972 29 of 1973 59 of 1974 3 of 1975 13 of 1979 10 of 1981 46 of 1982 36 of 1983 136 of 1986 111 of 1989 236 of 1991 6(I) of 1994 3(I) of 1996 99(I) of 1996 36(I) of 1997 40(I) of 1998 45(I) of 1998 15(I) of 1999 37(I) of 1999 38(I) of 1999 129(I) of 1999 30(I) of 2000 43(I) of 2000 77(I) of 2000 162(I) of 2000 169(I) of 2000

181(I) of 2000

27(I) of 2001 12(I) of 2002 85(I) of 2002 144(I) of 2002 145(I) of 2002 25(I) of 2003 48(I) of 2003 84(I) of 2003 164(I) of 2003 124(I) of 2004 31(I) of 2005 18(I) of 2006 130(I) of 2006 126(I) of 2007 127(I) of 2007 70(I) of 2008 83(I) of 2008 64(I) of 2009 56(I) of 2011 72(I) of 2011 163(I) of 2011 167(I) of 2011 84(I) of 2012 95(I) of 2012 134(I) of 2012 125(I) of 2013 131(I) of 2013 87(I) of 2015 91(I) of 2015 112(I) of 2015 113(I) of 2015 31(I) of 2016 43(I) of 2016 31(I) of 2017 72(I) of 2017 23(I) of 2018 24(I) of 2018 108(I) of 2018 134(I) of 2020 150(I) of 2020 27(I) of 2021 45(I) of 2021 190(I) of 2021. Cap. 155. 93 of 1972 2 of 1975 12 of 1975 41 of 1978 162 of 1989 142 of 1991 9 of 1992 10(I) of 1996 89(I) of 1997 54(I) of 1998 96(I) of 1998 14(I) of 2001 185(I) of 2003 219(I) of 2004 57(I) of 2007 9(I) of 2009 111(I) of 2011 165(I) of 2011 7(I) of 2012 21(I) of 2012 160(I)/ of 2012 23(I) of 2013 16(I) of 2014 42(I) of 2014 186(I) of 2014 110(I) of 2018 129(I) of 2018 68(I) of 2021

64(I) of 2022.

14(b)(ii) of 33(I)/2022.

- (b) the execution of the order is the sealing of the Office by the relevant police organs which is carried out by the procedure and means as described with a decision of the Ministry of Council, and any violation thereof, by the entrepreneur or the director or any person acting on his/her behalf or the director shall be punishable according to section (5).
- (5) Any person who does not comply with an order made under the provisions of subsection (2) shall be guilty of an offence and shall be liable to imprisonment for a term not exceeding two years or to a fine not exceeding two thousand euros (€2.000) or to both such penalties.

14(d) of 83(I)/2013.

14(c) of 33(I)/2022.

(6) In case of the services rendered provided for in the provisions of section 3, without a license to establish and operate granted by virtue of the provisions of this Law, through the use of a computer system, the provisions of the Certain Aspects of Information Society Services, and in particular Electronic Commerce, and Related Matters and the Protection of Consumer Law, shall apply.

14(c) of 33(I)/2022.

- (7) Subject to the provisions of section (6), the Court may at any stage of the procedure, order the following:
- (a) suspension of operation or unauthorized access to users of websites hosting webpages that include or disseminate works provided for in the provisions of section 3 without a license to establish and operate granted by virtue of the provisions of this Law.
- (b) blocking access to websites including works provided for in the provisions of section 3 without a license to establish and operate granted by virtue of the provisions of this Law.

14 (c) of 33(I)/2022.

(8)(a) Internet service providers offering services or internet access within the territory of the Republic, shall, when it comes to their knowledge or when they are informed by the service involved for the provision of works that are provided in the provisions of section 3 without a license to establish and operate granted by virtue of the provisions of this Law, in any website, take immediate and proper

measures for the interruption of access to such website by the internet users.

(b) A person who violates the obligation referred to in paragraph (a), commits an offence and shall be liable, on conviction, to imprisonment not exceeding one (1) year, or to a fine not exceeding two thousand euros (€2.000) or to both such penalties.

Interim Order.

18.-(1) The Court, before which a charge has been brought against a person for an offence that has been committed in violation of subsection (1) of section 17, may, after an application ex-parte, order suspension of all works with respect to the establishment, maintenance or operation of an Office, until the final adjudication of the case in respect of which the charge has been brought:

Provided that, the issue of such order shall be subject to the provisions of the Civil Procedure Law, the Courts of Justice Laws and the Civil Procedure Rules.

S.L. Volume II Page 120, Official Gazette, Supplement No. 3: 20.5.54 21.6.56 8.5.58 Official Gazette, Supplement No.2: 14.10.65 23.12.65 29.1.69 24.10.69 6.10.72 18.1.74 4.6.76 23.5.80 3.9.82 31.12.83 25.4.86 12.2.88 29.10.90 12.3.93 2.4.93 19.11.93 24.2.95 2.2.96 23.2.96 5.7.96 19.7.96 18.10.96 1.11.96 11.12.96 4.4.97 30.5.97 13.6.97 25.7.97 31.12.97 6.2.98

> 8.5.98 29.5.98 3.7.98

27.11.98 23.12.99 29.12.2000 12.1.2001 1.6.2001 30.11.2001 21.12.2001 25.1.2002 18.10.2002 7.2.2003 4.7.2003 18 7 2003 14.11.2003 21.5.2004 17.12.2004 22.1.2005 20.1.2006 27.1.2006 5.12.2007 16.5.2008 20.2.2008 23.7.2010 9.9.2011.

- (2) If any person against whom an order has been made by virtue of the provisions of subsection (1) fails to comply or omits or neglects to comply within the time limit prescribed by the order, it shall be lawful for the Chief of Police to execute this order and to claim payment of the execution costs by the person against whom the same has been made. Such costs shall be deemed to be a penalty within the meaning of the Criminal Procedure Law and shall be received accordingly on behalf of the Board.
- (3) Any person, against whom an order has been made by virtue of subsection (2) and who denies or omits to comply with this order shall be guilty of an offence, irrespective of whether the Chief of Police has proceeded with the execution of such order, and shall be liable, on conviction, to imprisonment for a term not exceeding one year or to a fine not exceeding one thousand euros (€1.000) or to both such penalties.

15 of 83(1)/2012.

Offences and penalties in relation to the exercise of the tourist guide's occupation.

15(a) of 3(I)/2022.

19.(1)(a) Any person who, without being a holder of a valid tourist guide license, granted or renewed by virtue of section 14, practices in any way the occupation of a tourist guide or, while he is the holder of such a license, violates or omits to comply, during the practice of his occupation, with a condition of his license or with any obligation or claim imposed by virtue of section 15 or of the Regulations, shall be guilty of an offence and shall be liable, on conviction, to imprisonment

16 of 83(I)/2012.

for a term not exceeding one year or to a fine not exceeding one thousand euros (€1.000) or to both such penalties.

15(b) of 33(l)/2022.

(b) Where a person without holding a valid guide license granted or renewed by virtue of the provisions of section 14, offers or advertises by distance using electronic means the profession of a tourist guide, the provisions of the Certain Aspects of Information Society Services, and in particular Electronic Commerce, and Related Matters and the Protection of Consumer Law, shall apply.

15(c) of 33(I)/2022.

- (2) Subject to the provisions of paragraph (b) of subsection (1), the Court may, at any stage of the procedure, order the following:
- (a) suspension of operation or/and unauthorized access to users of websites hosting webpages that include or disseminate without a guide license granted by virtue of the provisions of this Law, works provided for in the term "tourist guide" included in section 2.
- (b) blocking access to websites including works provided for in the term "tourist guide" included in section 2, without a tourist guide license granted by virtue of the provisions of this Law.

15(c) of 33(I)/2022.

- (3)(a) Internet service providers offering services or internet access within the territory of the Republic, shall, when it comes to their knowledge or when they are informed by the service involved for the provision of works, provided for in the term "tourist guide" included in section 2, without a tourist guide license granted by virtue of the provisions of this Law, without a tourist guide license granted by virtue of the provisions of this Law, in any website, take immediate and proper measures for the interruption of access to such website by the internet users.
- (b) A person who violates the obligation referred to in paragraph (a), commits an offence and shall be liable, on conviction, to imprisonment not exceeding one (1) year, or to a fine not exceeding two thousand euros (€2.000) or to both such penalties.

Obstruction of officers of the Deputy Ministry of Tourism.

16(a) of 33(I)/2022.

16(b) of 33(I)/2022.

17 of 83(I)/2012.

20. Any person who obstructs or interferes with the work of the Deputy Ministry of Tourism supervising the Offices or the guides in accordance with the provisions of this Law or of the Regulations, or unjustifiably denies to cooperate or facilitate this supervision or the work of the Deputy Ministry of Tourism, shall be guilty of an offence, and on conviction, shall be liable to imprisonment for a term not exceeding one year or to a fine not exceeding one thousand euros (€1.000) or to both such penalties.

Criminal liability of officers of legal persons.

21. Where it is proved that an offence under this Law, which has been committed by a legal person, has been committed with the consent or the tolerance or due to negligence of any managing advisor, director, secretary of other similar officer of the legal person or of any other person who appeared to act on such capacity, this person as well as the legal person shall be guilty of such offence and, on conviction, shall be liable to the penalties provided for by this Law for the specific offence.

Administrative sanctions and collection of administrative fines.
17of 33(I)/2022.

- **21A**.-(1) In case of infringement of the provisions of this Law or/and the Regulations made therein, by any person, the Permanent Secretary of the Deputy Ministry of Tourism may impose on the offender, an administrative fine up to two thousand euros (€2.000) and in case of repetition or continuation of the infringement, without prejudice of any other provisions of this Law or the legislation in force for imposing administrative fines.
- (2) Without prejudice to the provisions of subsection (1) in case where the Permanent Secretary of the Deputy Ministry of Tourism finds an infringement of the provisions of this Law or/and of the Regulations made thereof, may impose an administrative fine-
- (a) on legal entities
- (b)on administration boards, managers, or officials or secretary of the legal entities, in case it is found that the infringement was due to their fault, omission or neglect.
- (3) The Permanent Secretary of the Deputy Ministry of Tourism may

publicly announce any measures or penalties to be imposed in case of infringement of the provisions of this Law or/and the Regulations made thereof.

- (4) The administrative fine imposed by the Permanent Secretary of the Deputy Ministry of Tourism in accordance with the provisions of this Law, is accountable as an income and is deposited in the Treasury of the Republic.
- (5) In case of omission of payment of the administrative fine or cash payment set out in the framework of settlement, the Permanent Secretary of the Deputy Ministry of Tourism, judicial measures shall be taken to recover the due debt, as a civil debt.
- (6) The Permanent Secretary of the Deputy Ministry of Tourism, prior to issuing his decision for imposing a possible administrative fine, shall be obliged to hear any person affected and shall advise him of his rights provided for by virtue of section (7).
- (7) A person to whom a document is communicated on the basis of section (6), shall have the right within the prescribed deadline, which may be between three (3) and twenty-one (21) days from the communication of the above document, to make written representations to the Permanent Secretary of the Deputy Ministry of Tourism.
- (8) The Permanent Secretary of the Deputy Ministry of Tourism, shall before issuing a decision of whether there is an infringement or not, take into consideration the above representations when imposing and determining the amount of the administrative fine.
- (9) The Permanent Secretary of the Deputy Ministry of Tourism, may call a person or accept his request for oral representations, where these are so required for explaining the written representations already submitted by that person.
- (10) The Permanent Secretary of the Deputy Ministry of Tourism may

provide an extension of the deadline prescribed by virtue of section (7) in case of an obstacle or other reasonable cause.

(11) In case no representations are submitted within the prescribed deadline, the Permanent Secretary of the Deputy Ministry of Tourism, may proceed in the taking of a decision without any other notice.

Hierarchical recourse. 17of 33(I)/2022.

- 21B.-(1) Any person not satisfied with the decision of the Permanent Secretary of the Deputy Ministry of Tourism made by virtue of the provisions of this Law, may, within twenty (20) working days from the communication of the relevant decision to him, appeal against such decision, by a recourse to the Deputy of Tourism, in which the reasons in support thereof are set out.
- (2) The Deputy Minister of Tourism shall consider the recourse submitted to him, without due delay, and shall decide and communicate his decision to the applicant within twenty (20) days from the exercise of the recourse:

Provided that, the Deputy Minister of Tourism, if he deems it necessary or appropriate, at his discretion, hear or give in any other way the opportunity to the applicant to support the reasons upon which the recourse is based:

Provided further that, the Deputy Minister of Tourism may assign to an officer or committee of officers of the Ministry of Finance, to examine certain matters related to the recourse and submit to him their conclusions over such examination before the Minister issues his decision on the recourse.

(3) Any person not satisfied with the decision of the Deputy Minister of Tourism may appeal to the Court, but until the issue of the decision by the Deputy Minister, in case of recourse to him, or in case of no recourse to him, until the expiration of the period for filling a recourse provided in subsection (1), the decision of the Permanent Secretary of the Deputy Ministry of Tourism shall not be deemed executory.

PART V - MISCELLANEOUS PROVISIONS

Regulations.

18 of 33(I)/2022.

- **22.**-(1) The Council of Ministers may make regulations for any of the following purposes:
 - (a) for prescribing the forms for the submission of an application in respect of a license to establish and operate an Office and of a tourist guide license;
 - (b) for prescribing the prerequisites and obligations to be fulfilled by Offices and tourist guides;
 - (c) for prescribing the fees in respect of the following:
 - (i) the issue or renewal of a license to establish and operate an Office;
 - (ii) the change of seat or address or manager of an Office or name of an Office;
 - (iii) a copy of a license to establish and operate;
 - (iv) the issue or renewal of a tourist guide license.
 - (d) the procedure concerning the forfeiture of the guarantee of an Office;
 - (e) for prescribing the context of forms to be used by the Office with its name;

2 of 33(I)/2022.

- (f) the procedure concerning the exercise of control and supervision of Offices by the Deputy Ministry of Tourism;
- (g) for prescribing the disciplinary offences, the disciplinary procedure and disciplinary penalties in relation to tourist guides.
- (2) Regulations made under this Law may provide that omission to comply therewith shall constitute an offence punishable with imprisonment for a term not exceeding three months or a fine not exceeding two hundred fifty six euros** (€256) or with both such penalties.

^{**} P.I. 312/2007 issued pursuant to section 9(1) of the Adoption of the Euro Law, 2007 (L. 33(I)/2007, as amended).

Delegation of powers and competences of the Board of Directors. 19 of 33(I)/2022.

23. (Deleted).

Repeals, reservations and transitional provisions.

5 of 1980 28 of 1984 86 of 1991. **24.**-(1) The Tourist Occupations and Associations Laws, 1980 to 1991, are hereby repealed.

20(a) of 33(I)/2022.

33(I) of 2022.

(2) Notwithstanding the provisions of paragraph (a) of subsection (3) of section 5, any person who is proven to have managed or is managing an Office, prior or during the date of entrance into force of the Tourism and Travel Offices and Tourist Guides (Amendment) Law of 2022, may manage or continue to manage an Office.

20(b) of 33(l) of 2022.

(3) Notwithstanding the provisions of paragraph (a) of subsection (3) of section 5, any person who is proven, during the entry into force of the Tourism and Travel Offices and Tourist Guides (Amendment) Law of 2022, to hold a university degree and has at least three (3) years of experience in an Office or holds a degree (Apolytirion) from an institution of secondary education of six years duration and has at least a seven year service in an Office or airline or shipping company, in departments engaged mainly and directly in tourist and travel activities, may take over the management of an Office.